

# Katie Dimond

## UX Designer

### SUMMARY

Driven design leader with over 11 years of experience, skilled in helping teams deliver successful product outcomes through user research, prototyping, and testing. Excels in cross-functional collaboration and creating intuitive user experiences that exceed business objectives and drive user satisfaction.

### WORK EXPERIENCE

#### UX Designer, Freelance, September 2022 to Present, Remote

- Collaborated with clients to provide strategic and creative direction and deliver beautiful user interfaces and unforgettable experiences.
- Conducted user research, developed personas, and created prototypes to produce effective designs that increased engagement, improved usability, and enhanced satisfaction.

#### UX Designer, Resource Data, July 2017 to September 2022, Remote

- Led the design of nine multi-platform websites and applications with cross-functional teams to meet business objectives and user needs, increasing user engagement for some products by over 50%.
- Developed and implemented user-centered design systems for multiple clients in a consulting capacity, resulting in a 30% reduction in design time across products.
- Guided teams to create innovative user experiences through strong leadership, design thinking, and effective communication while fostering a collaborative and supportive work environment.

#### Web Designer, Alaska Dept. of Environmental Conservation, September 2015 to July 2017, Juneau, Alaska

- Spearheaded the implementation of flexible and streamlined design systems through diligent research and teamwork, demonstrating strong collaboration, problem-solving, and organizational abilities.

- Overhauled critical user flows by implementing a user-centered design approach, reducing time-to-completion by over 80% and dramatically improving user satisfaction and task completion rates.
- Played a crucial role in identifying areas for improvement and developing and implementing innovative design initiatives to meet project goals and exceed stakeholder expectations, utilizing open communication and strategic thinking.

**Web Design Intern, Alaska Dept. of Environmental Conservation,**  
October 2011 to September 2015, Juneau, Alaska

- Optimized and oversaw the front-end and back-end of a complex, 100+ page website serving diverse user requirements and stakeholder goals, showcasing adeptness in project management and organization.
- Improved development efficiency and productivity by 25% through the implementation of UX best practices, showcasing strong analytical and leadership skills while optimizing project outcomes.

## SKILLS

User Research	Prototyping	Search Engine
Usability Testing	Graphic Design	Optimization (SEO)
Visual Design	Coding (HTML, CSS,	Accessibility (WCAG)
Information Architecture	Javascript, jQuery, C#,	Project Management
Wireframing	SQL, Angular)	Agile Methodologies

## TOOLS

Adobe Creative Suite	InVision	JIRA
Figma	WordPress	Visual Studio
Sketch	Webflow	Github

## EDUCATION

**Bachelor of Applied Science (BAS), Web Development**

Lewis-Clark State College, 2015, Cum Laude

**Bachelor of Science (BS), Computer Science**

Lewis-Clark State College, 2015, Cum Laude

## CERTIFICATES

**Google UX Design Certificate, 2023,** Coursera